

City of Vancouver, Washington Performance Reports

2009 Police Department Performance Snapshot

Chief of Police: Clifford R. Cook

**Why We Exist:** We work in partnership with the community to protect life and property. We enhance the quality of life in our city through proactive problem solving, fair and equitable law enforcement, and effective use of resources. We serve the City of Vancouver with courage, strength, integrity, compassion, and pride.

**1. Accomplishments and Challenges**

**a. Essentials Only**

- Refocusing on core police services by department-wide review of staffing, functions and activities
- Continued overtime savings by reducing after-hours callouts and minimum patrol staffing levels
- Increased volunteer use for daily operations as well as Neighbors on Watch patrol support
- Increased reliance on grant funds for essential functions, including police officers and equipment

**b. Find Increased Efficiency**

- Staff secured \$6.4 million in new grants for staffing, overtime, equipment, training, and partners
- Reduced training costs through local classes (less travel), on-shift training (less overtime), and computer-based or self-study (less instructor time)
- Consolidated Special Operations, Investigations, Training, Traffic to West Precinct

**c. Preserve Our Future**

- Implemented Chief's 2009 Action Plan to ensure transparency, accountability, and core services
- Community Forums held in each Patrol District for citizen engagement and communication
- Gang Taskforce established by grants & partnerships with federal, state, local, & nonprofits

**2. Key Performance Measures**

White: No goal; Green: Fully met the goal; Yellow: Missed the goal, but are close OR provided limited service; Red: Clearly missed the goal OR a very bad trend; FPY = From Previous Year; ↑ = trend better ↓ is trend worse; ≤ is "less than or equal"; ≥ means "greater or equal"						
Outcomes and Performance Measures	Goal	2007	2008	2009	Change	Comments or Analysis
<b>Our community is safe and livable</b>						
Overall Quality of Life good/excellent	≥ 80%	73% (2006)	82%	76% (2010)	↓6%	
Neighborhoods feel safe at night	≥ 64%	64% (2006)	61%	54.5% (2010)	↓6%	
Neighborhoods feel safe in the day	≥ 90%	91% (2006)	90%	90% (2010)	stable	
Citizen satisfaction with police	≥ 74%	68% (2006)	74%	75.3 (2010)	stable	Composite = 62.3%;
FBI Property Crime rate per 1,000 Citizens <sup>1,2</sup> (goal ≤ regional average)	< 30.9	40.7	38.8	36.1	↓7%	Improving but not at average yet
FBI Violent Crime rate per 1,000 Citizens <sup>1,2</sup> (goal ≤ regional average)	< 4.6	4.0	3.7	4.0	↑8%	Worse, but still better than average
<b>We assist the community when needed</b>						
911 Calls with Police dispatch	Work load	63,933	60,608	57,584	↓5%	- officer initiated
Officer initiated traffic stops <sup>2</sup>	Work load	38,838	34,407	31,512	↓8%	Traffic only
Officer-initiated non-traffic stops <sup>2</sup>	Work load	15,825	17,258	17,234	stable	No traffic or 911
Total calls and stops (sum of above)	Work load	118,596	112,273	106,330	↓4.3%	All sources
Total Arrests (arrested/ booked)	Work load	7,036	6,487	6,837	stable	Cite/release + 3,564
Non-911 assists by civilian staff	Work load	61,868	50,173	54,279	↑8%	
Citizens filing crime reports online	Work load	507	737	646	↓12%	
% officer initiated calls (no traffic)	30% ± 5%	25%	28%	30%	↑2%	
% officer initiated calls (with traffic)	50% ± 5%	46.1%	46.0%	46.2%	stable	
<b>We respond quickly (Patrol) Time from 911 call to arrival</b>						
Police responses to security alarms	Work load	1,990	1,981	1,691	↓15%	Reduce alarm is goal
<b>Priority 1</b> emergency (0.3%)	5 min	5:07	4:46	3:35	↑25%	Audited by PA
<b>Priority 2</b> emergency (11.0%)	7 min	8:10	7:31	5:46	↑23%	Audited by PA
<b>Priority 3</b> response (59.8%)	20 min	17:21	16:37	16:29	↑1%	
<b>Priority 4/5</b> response (28.9%)	35 min	32:07	28:04	27:53	↑1%	
Valid alarm rate / # valid alarms <sup>2</sup>	increase FPY	5.5%/ 110	4.7%/ 94	5.5% / 94	↑17%	

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<b>We improve traffic safety (Traffic)</b>						
Moving violations-speeding, etc.	Data only	New 2008	8,250	6,368	↓23%	
Impaired driving arrests <sup>2</sup>	Data only	516	360	277	↓23%	
Stops with citation, report, or arrest	50% ± 5%	51.5%	46%	37%	↓11%	
Total traffic crashes reported in city	decrease FPY	1,101	1,312	1,250	↓5%	
Injury / Fatal Crashes	decrease FPY	260 / 7	306 / 1	458 / 4	↑50%	Injury crashes are up
Children's bike helmets distributed	Work load	893	1,365	839	↓39%	
<b>We solve Property crime</b>						
Property crimes (PC) reported	Work load	10,293	9,051	9,391	↑3%	
PC cases in EPR system	Work load	New 2008	6,527	6,823	↑5%	
PC cases solved or cleared by RAC <sup>3</sup>	Higher %	New 2008	1,184/ 18%	1,388 / 20%	↑2%	
PC cases suspended, not solved	Lower %	New 2008	4,645 / 71%	4,746 / 70%	↓1%	
<b>We solve Violent crime</b>						
Total violent crimes (VC) reported	Work load	2,060	1,889	2,319	↑23%	
Violent cases assigned to Detectives	Work load	New 2008	265 / 14%	328 / 14%	↑24%	
Assigned VC cases cleared	> 85%	New 2008	248 / 86%	309 / 94%	↑25%	By "RAC <sup>3</sup> " in 2010
<b>Specialty Teams are effective</b>						
Child abuse (CA) cases investigated	Work load	225	232	210	↓ 9%	Of 2035 Referrals
CA cases cleared (and percent)	> 90%	New 2008	318 / 93%	179/ 85%	↑4%	
Career Criminal - CCAT Total Arrests	Work load	649	473	327	↓69%	VPD is 25% of CCAT
CCAT Weapons Seized	Work load	New 2008	78	40	↓49%	
Regional Drug Task Force- Arrests	Work load	75	43	23	↓47%	
Regional Drug Taskforce Arrest Rate	≥ 40%	50%	38%	56%	↑47%	
Forensics - Assists Provided	Work load	126	190	283	↑49%	
DV Cases reported by Patrol	Work load			3,756		
Domestic Violence - DV cases opened	Work load	201	241	729	↑302%	
DV Arrest Rate (of cases opened)	≥ 50%	51%	50%	25%	↓50%	DV Unit Arrests only
<b>We use resources responsibly</b>						
Commissioned FTEs <sup>2</sup>	Staff	209	210	206	↓2%	Actual 200 sworn
Support FTEs <sup>2</sup>	Staff	35.75	35.75	35.75	Stable	Actual 21 civilian
Police operating budget (\$m)	input	\$29.3 m	\$30.1m	\$32.0m	↑7%	Under by \$401,028
Overtime (in \$100,000)	Less FPY	\$1.87	\$1.236	\$1.217	Stable	
Overtime % of base personnel cost	< 5%	8.3%	5.1%	5.1%	Stable	
Change in overtime FPY	Less FPY	↑\$253,392	↓\$663,207	↓\$17,855		Savings continue
Cost recovery and revenue	More FPY	\$539,192	\$850,503	\$1,311,517	↑54%	
Grant funds awarded	Increase	\$598,025	\$636,213	\$6,383,649	↑56%	Multi-year thru 2013
Grant dollars received (reimbursed)	More FPY	\$599,623	\$710,273	\$1,110,588	↑56%	Avg 20 open grants

<sup>1</sup>FBI Crime goal data: The regional average is 4.6 per 1,000 violent and 31 per 1,000 for property crime <sup>2</sup>CAFR Operational Indicators  
See <http://www.fbi.gov/ucr/cius2008/offenses/> for details about violent & property crimes <sup>3</sup>RAC = Refer for prosecution, arrest, or cite

**3. Sample costs**

	<b>2008</b>	<b>2009</b>
Average monthly cost for police per resident ) (Total budget/total population)	\$16.00	\$16.01
Simple cost per patrol response (Patrol budget/total responses)	\$84.47	\$88.77

**4. Major issues to address over the next two years**

- Continue Action Plan Implementation
- Budget and Funding issues
- Core Functions and Service Level Changes
- Staffing for Patrol, Detectives, and Support Functions
- Crime Trends and Policing Strategies

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