

City of Vancouver, Washington Performance Reports

2008 Police Department Performance Snapshot

Chief of Police: Clifford R. Cook

Why We Exist: We work in partnership with the community to protect life and property. We enhance the quality of life in our city through proactive problem solving, fair and equitable law enforcement, and the effective use of resources. We serve the City of Vancouver with courage, strength, integrity, compassion, and pride.

1. Accomplishments and Challenges

a. Responsible Sustainability

- Planned and built a new West Precinct police facility to enhance use of space, staff, and energy
- Integrated sustainable crime prevention elements into existing areas and new development
- Coordinated with regional partners to share costs for technology projects
- Enhanced deployment efficiency through crime analysis and intelligence-led policing
- Improved overtime use by increasing line-level supervisory oversight and accountability

b. Brilliant Customer Service

- Built relationships with the community to engage and empower all our citizens

c. People-Focused Development

- Collaborated with regional partners to enhance traffic safety for pedestrians, bikes, and cars

2. Key Performance Measures

PAR = Plead guilty, arrested, or referred for prosecution

White: No goal; Green: Fully met the goal; Yellow: Missed the goal, but are close OR provided limited service; Red: Clearly missed the goal OR a very bad trend; FPY = From Previous Year; up= trend better is trend worse; ≤ is "less than or equal"; ≥ means "greater or equal"						
Outcomes and Performance Measures	Current Goal	2006	2007	2008	Trend	Comments or Analysis
Our community is safe and livable						
Neighborhood livability rated as good or excellent	increase FPY	76%	Due 2008	87%		Significant increase from 2006
Citizen satisfaction with police	increase FPY	69%	Due 2008	74%	👍	
Neighborhoods feel safe in the day	≥ 92%	91%	Due 2008	90%		(ICMA mean is goal)
Neighborhoods feel safe at night	≥ 64%	43%	Due 2008	61%	👍	(ICMA mean is goal)
FBI Property Crimes per 1,000 Citizens* (below national avg is goal)	< 32.6	40.7	40.7	38.8		stable
FBI Violent Crimes per 1,000 Citizens* (below national avg is goal)	< 4.6	3.7	4.0	3.7		stable
We assist the community when needed (Patrol)						
911 Calls for Police with dispatch*	decrease FPY	63,201	63,933	60,608		5% drop
Property crimes reported	decrease FPY	13,419	12,672	11,855	👍	Down 6.5%
Officer-initiated calls* (proactive)	increase FPY	14,507	15,825	17,258	👍	Increased 9% in 2008
% of response calls officer initiated		23%	25%	28%	👍	Does not include traffic
Non-911 call assists by civilian staff	increase FPY	63,773	61,868	50,173	👎	19% drop; fewer staff?
Citizens filing crime reports online	increase FPY	240	422	449	👍	120 outside criteria, re-assigned to officers
Total Arrests (all)	Data Only	6,815	6,795	6,293		Down 7%
We respond quickly (Patrol) Time from 911 call to arrival						
Priority 1 emergency (0.4%)	5 min	5:20	5:07	4:46	👍	144 calls; met standard
Priority 2 emergency (11.6%)	7 min	7:55	8:10	7:31		4,944 valid calls; audit complete
Priority 3 response (58.7%)	20 min	17:52	17:21	16:37	👍	Decreasing
Priority 4/5 response (29.3%)	35 min	31:07	32:07	28:04		Decreasing
Police responses to security alarms	decrease FPY	2,185	1,990	1,981	👍	Decreasing slightly
Valid alarm rate / # valid alarms	increase FPY	2% / 117	3% / 110	5% / 94		Improving slowly

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We improve traffic safety (Traffic)					
Total traffic stops	Work load	40,642	38,838	34,407	Fewer traffic officers
Moving violations-speeding, etc.	Data only	New 2008	New 2008	8,250	
Impaired driving arrests*	Data only	552	516	360	Traffic moved to patrol
Stops with citation, report, or arrest	≥ 40%	44%	51.5%	46%	
Total traffic crashes reported in city	decrease FPY	1,319	1,101	1,312	Increasing
Child car seats checked for safety	increase FPY	988	1,218	1,059	Grants & volunteers
Children's bike helmets distributed	No goal	546	893	1,365	👍 City Ordinance Feb 2008
We investigate and solve crime (Investigations)					
Total violent crimes (VC) reported	Work load	New 2008	New 2008	1,889	
#,% VC cases assigned to Detectives	> 20%	New 2008	New 2008	265 / 14%	
#, % VC assigned and cleared	> 85%	New 2008	New 2008	248 / 86%	
Total property crimes (PC) reported	Work load	New 2008	New 2008	9,051	
#,% PC assigned to Detectives	> 10%	New 2008	New 2008	80 / 0.8%	Unit disbanded mid year
#, % PC assigned and cleared	> 85%	New 2008	New 2008	80 / 92%	
Child abuse (CA) cases investigated	input	204	225	232	
CA cases cleared (and percent)	> 90%	New 2008	New 2008	318 / 93%	
Career Criminal- CC Total Arrests	No target yet	New 2007	649	473	36% had arrest warrants
CC Team hours dedicated per arrest	calculated	New 2008	New 2008	8.79	Based on FTEs assigned
Reg'l Drug Task Force- RTF Arrests	increase FPY	54	75	43	
RTF Arrest Rate	≥ 40%	29%	50%	38%	
Forensics - CF Assists Provided	Work load	90	126	190	
% Property Crime related CF assists	40%	New 2008	New 2008	21%	
Domestic Violence - DV cases opened	Work load	90	201	241	
DV Arrest Rate (of cases opened)	≥ 50%	New 2007	51%	50%	
We use resources responsibly					
Police operating budget* (\$m)	input	\$28.7 m	\$29.3 m	\$30.1m	
Overtime (in \$100,000)	decrease FPY	\$1.62	\$1.87	\$1.21	Reduced over \$600,000
Overtime % of base personnel cost	< 5%	7.9%	8.3%	5.1%	Dramatic decrease
Change in overtime FPY	decrease FPY	New 2007	↑\$253,392	↓\$663,207	👍 July 2008 redeployment
Cost recovery and revenue	increase FPY	\$442,387	\$539,192	\$850,503	👍 Incl. Alarms \$217,890
Grant dollars received	increase FPY	\$746,760	\$599,623	\$710,273	8 new grants \$630,000 w/ \$2500 match required

*Note on FBI Violent Crime goal data: (2007 data) The national average is 4.7 per 1,000
 *Note on FBI Property Crime goal data: (2007 data) The national average is 33 per 1,000
 See <http://www.fbi.gov/ucr/cius2007/offenses/> for details about violent and property crimes

3. Sample costs	2007	2008
Average monthly cost for police per resident <i>(Total budget/total population)</i>	\$15	\$16
Simple cost per police response <i>(Total budget/total responses)</i>	\$105.42	\$107.80

4. Major issues to address over the next two years

- a. Budget; Decreasing Grant Availability; Dedicated Revenues for Public Safety
- b. Detective Staffing and Precinct Detectives
- c. Gang Unit
- d. Traffic and Motorcycle Officers
- e. Computer Crimes

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