

NEIGHBORHOOD Resource Directory

CITY WEBSITE: WWW.CITYOFVANCOUVER.US

COUNTY WEBSITE: WWW.CLARK.WA.GOV

STATE OF WASHINGTON WEBSITE:

WWW.ACCESS.WA.GOV

FREQUENTLY ASKED-FOR NUMBERS

EMERGENCY SERVICES (24 HOURS)

.....Police, Fire, and Medical 9-1-1
.....Report a Crime
<https://crimereports.clark.wa.gov/>
.....Sewer Repair, Traffic Signals, Water Main breaks,
.....Emergencies 693-9302 (24 hrs)

GENERAL CITY SERVICES

..... CONTACT US (CITY OF VANCOUVER)
[HTTP://WWW.CITYOFVANCOUVER.US/CONTACTS.ASP](http://WWW.CITYOFVANCOUVER.US/CONTACTS.ASP)
.....Fire Information 487-7212
.....Fire Prevention 487-7241
.....Burning (not allowed in city limits) 574-3058 (Info)
.....Garbage, recycling & yard debris 619-4120
.....General Information 487-8000
.....Police Information 487-7355
.....Sewer Connections 696-8020
.....Urban Forestry 487-8332
.....Water-Sewer Billing, Customer Srv. 487-7999

CARS, STREETS, AND PARKING

.....Abandoned Vehicle Complaints 487-8653
<http://www.cityofvancouver.us/upload/images/DRS/filecomplaint.pdf>
.....Parking - Questions 487-8650
.....Parking – Complaint Line 487-8653
.....Parking- Ticket Payments
<http://parking.cityofvancouver.us/ebusiness/cm/index.aspx>
.....Pothole Repair, Street light out, 696-8177
Tree trimming (obstructing street signs ONLY)
.....Sidewalk repair (responsibility of the abutting property owner)
<http://www.cityofvancouver.us/servicerequest.asp>
.....Sidewalk right-of-way issues 487-7729
.....Traffic complaint hotline 487-7402

CITIZEN ASSISTANCE AND INFORMATION

.....Animal Control & Noise Complaints 397-2488
.....Cable TV Complaints 487-8702
.....Code Compliance Hotline 487-7810
<http://www.cityofvancouver.us/upload/images/DRS/filecomplaint.pdf>
.....C-VTV – Clark/Vancouver Television 487-8702
.....Job Hotline 487-8417
.....Junk & Junk Vehicles on Private Prop. 487-7810
<http://www.cityofvancouver.us/upload/images/DRS/filecomplaint.pdf>
.....Office of Neighborhoods 487.8608

HOMELESS SHELTERS & ASSISTANCE

.....Emergency Shelter Clearinghouse 695-9677
.....PDX Housing Enrichment Resources 503-721-6760

PARKS, RECREATION, AND EVENTS FACILITIES

..... Class Registration
Marshall Center 487-7077
Firstenburg Community Center 487-7001
..... General Parks Information 487-8311
..... Parks Maintenance 696-8177
..... Park Res. for Lewisville, Leverich, Vanc Lake 487-8323
..... Reservations for Esther Short, Waterworks and Vancouver
Landing Parks, Turtle Place 487-8630

<http://www.cityofvancouver.us/parks-recreation/events/specialevents.asp>

..... Reservations for the Water Center 487-7111
..... Special Use Permits for large groups 487-8323

PERMITS, LICENSES AND DEVELOPMENT

[HTTP://WWW.CITYOFVANCOUVER.US/BUILDPERMITS.ASP?MENUID=10463&SUBMENUID&ITEMID=17515](http://WWW.CITYOFVANCOUVER.US/BUILDPERMITS.ASP?MENUID=10463&SUBMENUID&ITEMID=17515)

..... Assessments and Liens 397-2391
..... Block Party/Street Use Permits 487-7729
..... Building Permits 487-7800
<http://permits.cityofvancouver.us/>
..... Building Inspections 619-1200
..... Business Licenses 487-8410 X3
<http://www.cityofvancouver.us/businesslicense.asp?>
..... Long-term Right-of-Way Permits 487-7729
..... Planning and Zoning 487-7800
..... Signs, Commercial 487-7800
..... Special Event Permits 487-8630

http://www.cityofvancouver.us/parks-recreation/events/special_events_permit_application.pdf

OUTSIDE AGENCIES

..... Amtrak Station 694-7307
..... Bonneville Power Admin. (BPA) 800-282-3713
..... Burlington Northern 800-795-2673
..... Call Before You Dig 800-424-5555
..... Clark County Bar Association 695-5975
..... Community Mediation Services 334-5864
..... CMS.clarkcounty@gmail.com
..... Consumer Resource Center 759-2150
..... Coordinated Legal Education Advice and Referral (CLEAR)
888-201-1014
..... C.P.U. & Energy Assistance Programs 992-3000

<https://www.clarkpublicutilities.com/paymentoptions>

..... C-TRAN (Customer Assistance) 695-0123
..... C-VAN (Cust. Assistance/Scheduling) 695-8918
..... Ft Vancouver Regional Library - Main 695-1561
..... Ft Vancouver Regional Library- Cascade Park 256-7782
..... Information & Referral (2-1-1) 694-8899
..... Northwest Natural Gas 571-5465
..... PDX Noise Concerns – Port of Portland 800-938-6647
..... PDXNoise@portofportland.com

..... Voter's Registration- County 397-2345
<http://wei.sectate.wa.gov/osos/en/voterinformation/Pages/RegistertoVote.aspx>

.....Waste Connections 892-5370

STATE OF WASHINGTON

.....Information 800-321-2808
.....Atty General Consumer Protection 759-2150
.....Auto Licensing, Downtown 397-2288
.....Auto Licensing, East 892-1877
.....Auto Licensing, North 695-2122
.....Children & Family Services 993-7900
.....Dept. of Social & Health Services 877-501-2233
.....Ecology Dept., Vanc. Field Ofc 690-7171
.....Employment Security (Work Source) 735-5000
.....Fish & Wildlife, Regional Center 696-6211
.....State Patrol (Emergency, dial 911) 260-6333
.....SW Clean Air Agency (Burning Info) 574-3058
.....Transp. (WSDOT), SW Region 905-2000
.....Vehicle Emissions Testing Info. 800-272-3780
.....WA State Business Licensing,(SW WA ofc) 256-2060

<http://www.dol.wa.gov/forms/700028fillable.pdf>