

How to File a Complaint

Fill out an online complaint form:
www.cityofvancouver.us/codeenforcement

Call the Code Compliance Hotline:
(360) 487-7810

What Happens When a Complaint is Received?

Typically, a City inspector will visit the property to verify the complaint. If violations are confirmed, typically the City will then send a letter to the property owner or resident describing the complaint and requesting corrective action be taken.

Recipients of a code violation letter will:

- have an opportunity to discuss the situation with City staff, and
- will be given a specific and reasonable amount of time to correct the violation.

If no corrective action is taken, the City may issue a **Notice of Civil Violation and Order** to the property owner and/or resident. This may result in monetary fines and may be appealed to a City-appointed Hearings Examiner.

If the violation is not corrected within the time allowed, the City may charge the violator with a misdemeanor in District Court, and seek penalties and remedies upon conviction.

Vancouver Community & Economic Development Department

415 W 6th St | P.O. Box 1995
Vancouver, WA 98668-1995
(360) 487-7800

www.cityofvancouver.us/ced

Hours: Mon-Fri, 8 a.m. to 4 p.m.
Closed 12:30-1:30 p.m. daily

Vancouver's Minimum Property Maintenance Code



Accessory Structures
Vacant Structures
Fire Damage
Building Permit Expiration

CITY OF
Vancouver
WASHINGTON



Vancouver Municipal Code 17.14.270 (c) addresses catastrophic or fire damaged structures. Where a building is damaged by fire or other catastrophic loss, the damaged building and site shall be secured from entry within forty-eight (48) hours and debris must be removed and properly discarded within ten(10) days of the fire department's release of the property.



Vancouver Municipal Code 17.14.270 (p) addresses vacant structures. All vacant structures and premises thereof or vacant land shall be maintained in a clean, safe, secure and sanitary condition as provided herein so as not to cause a blighting problem or adversely affect the public health.



Vancouver Municipal Code 17.14.270 (a) states accessory structures including detached garages, sheds, decks, patios and similar structures shall be maintained structurally sound and in good repair.



Vancouver Municipal Code 17.14.270 (b) addresses building permit expiration. Where there has been a cessation of construction activity on any structure shall be deemed in violation of the code and shall be abated by demolition or completion of the construction to meet the requirements of the building code.

