

How to File a Complaint

Fill out an online complaint form:
www.cityofvancouver.us/codeenforcement

Call the Code Compliance Hotline:
(360) 487-7810

What Happens When a Complaint is Received?

Typically, a City inspector will visit the property to verify the complaint. If violations are confirmed, typically the City will then send a letter to the property owner or resident describing the complaint and requesting corrective action be taken.

Recipients of a code violation letter will:

- have an opportunity to discuss the situation with City staff, and
- will be given a specific and reasonable amount of time to correct the violation.

If no corrective action is taken, the City may issue a **Notice of Civil Violation and Order** to the property owner and/or resident. This may result in monetary fines and may be appealed to a City-appointed Hearings Examiner.

If the violation is not corrected within the time allowed, the City may charge the violator with a misdemeanor in District Court, and seek penalties and remedies upon conviction.

Vancouver Community & Economic Development Department

415 W 6th St | P.O. Box 1995
Vancouver, WA 98668-1995
(360) 487-7800

www.cityofvancouver.us/ced

Hours: Mon-Fri, 8 a.m. to 4 p.m.
Closed 12:30-1:30 p.m. daily

Vancouver's Minimum Property Maintenance Code



Sidewalks
Driveways
Fences
Retaining Walls
Firewood



CITY OF
Vancouver
WASHINGTON

Vancouver Municipal Code 17.14.270 (h) states fences, walls and retaining walls shall be maintained in a structurally sound and sanitary condition so as not to pose a threat to the public health, safety or welfare.



Vancouver Municipal Code 17.14.270 (m) states sidewalks, walkways, stairs, driveways, parking spaces and similar areas on private property shall be maintained free from hazardous conditions and in compliance with approved site or plot plans and barrier free accessible parking requirements.



Driveways and/or parking spaces created or expanded are required to have a land use permit and are required to be an improved, all-weather surface.



Improved, all-weather surface means asphalt, concrete, pavers or other surface approved by the Planning Official.



Vancouver Municipal Code 17.14.270 (i) states the outdoor storage of firewood is permitted, provided the firewood is neatly stacked or stacked in such a manner as not to be visible from the city right-of-way.

Firewood shall be cut to lengths that fit the approved on site fireplace or wood stove.

Useable firewood as used in this section, means firewood that has more wood than rot and is not chemically treated or painted. This requirement shall not apply to lumber products used for agricultural purposes. This requirement shall also not apply to other recognized seasonal uses such as holiday decorations, provided the lumber is neatly stacked and is removed at the end of the season.

