



Summer Day Camp Payment Plan Frequently Asked Questions

What programs qualify for the payment plan option?

- Marshall Summer Youth Day Camp
- Fircrest Summer Youth Day Camp
- ATR Summer Day Camps

Do I have to put all the weeks I'm registering for on a payment plan?

No, you can choose which weeks to put on a payment plan and pay in full for the remaining weeks.

If I'm registering less than 2 weeks before the start of camp, can I still use the payment plan option?

No, payment would be due in full at the time of registration.

Can I use a payment plan if I'm registering off a waitlist?

Yes, if you are registering more than 2 weeks before the start of camp.

Can a scholarship be used with a payment plan?

Yes, you will be charged at 50% of the fee for initial payment and remaining payments.

Do I have to make a down payment?

Yes, 15% of the fee for each week of camp is due at the time of registration.

Do I have to save my credit card information to my account?

Yes, a credit card must be saved to your account for the scheduled weekly payments to be charged correctly.

How do I update my payment information?

You can update payment information in-person, or by calling Firstenburg (360-487-7001) or Marshall (360-487-7100) community centers, or online through your ActiveNet account.

Can I make payments outside of the scheduled payment dates or pay off the balance early?

Yes, you can make payments in-person, by phone or online in your ActiveNet account.

Can I withdraw from a single or multiple weeks of camp when using a payment plan?

Yes, you can do so by calling or visiting Firstenburg or Marshall community centers. A \$5 processing fee for each week of camp withdrawn will be deducted from the total refunded.

→ **Withdrawals must be requested 4 weeks prior to the start of day camps.**

What if my scheduled payment declines?

If your scheduled payment declines, you will be contacted and have 3 days to make the payment and update your credit card information. If you do not do so within 3 days, you will be withdrawn from each week of camp that the payment failed for and refunded any payments to date, minus the \$5 processing fee per week.